



Odyssey AltaSigna FAQ



1) What is AltaSigna?

AltaSigna is an electronic document delivery solution which enables bulk creation, encryption, digital signing and dispatching of electronic documents.

2) How does it benefit my business? / Why should I buy AltaSigna?

- Automates document workflow and delivery process. Saves paper and delivery costs by up to 95%
- Plug-configure-play deployment with no need to change existing IT environment. Preserves current investments
- Supports unparalleled document formatting choices and helps preserve brand identity
- Supports multiple services at once. Each service can be configured with its own signing key
- Supports encryption for data privacy
- Manages bounced e-mails and ensures prompt delivery of electronic documents for time sensitive services
- Allows for cross selling and targeted marketing efforts by embedding marketing literature within the e-documents

3) Why is AltaSigna better than competing products in the market?

AltaSigna	Competing Products
<p>1 AltaSigna is a comprehensive solution for managing the complete lifecycle of electronic documents. It is modular and can be either deployed as a complete solution or as specific modules depending on the requirement. Either way, your business's existing processes will not be affected.</p>	<p>1 Most digital signature solutions in the market offer only specific functionality which usually has to be integrated with the business application. So the deployment interferes with existing applications and processes.</p>



<p>2 Source data can be any file format that uses only ASCII characters viz. HTML, XML, PRN, CSV, PDF, TEXT. AltaSigna is very flexible in terms of document customization and thus allows the customer to replicate their brand colours, logos, watermarks and document formats with fidelity.</p> <p>AltaSigna supports format independent signing of files.</p>	<p>2 Most similar products in the market do not support the wide variety of source data format. They also generate documents in a fixed format or at best offer limited choices.</p>
<p>3 Easy to upgrade or make changes to the IT infrastructure by making some simple configuration changes in AltaSigna.</p>	<p>3 Changes to the IT environment may require complex code level changes in the signing application.</p>
<p>4 The product has a simple, intuitive user interface with secure and painless web administration. The solution does not depend on any third party software/database. Easy maintenance and cost-effective in the long run.</p>	<p>4 These solutions require ample time and money to be implemented. They often scale up the customers' budgets due to integration requirements and other third party software/databases.</p>

4) I have too many documents or I have too few documents. Can AltaSigna still work for my business?

Depending on your document load, you can choose your flavor of AltaSigna.

If you have too many documents to dispatch, you can opt for *AltaSigna Enterprise*.

AltaSigna Enterprise is built for big businesses that typically send out millions of documents each month.

If you have too few documents you can opt for *AltaSigna SMB*:

AltaSigna SMB is designed for small and medium businesses. This product enables you to process and dispatch documents according to your business needs without compromising any security features.



5) Where can AltaSigna be used?

Odyssey AltaSigna is ideal for sending:

- Credit Card Statements
- Bank Account Statements
- Marketing and Promotional mailers
- Contract Notes
- Pay slips and Form-16
- Marksheets and degree certificates
- Any document that requires bulk delivery

6) What are the software requirements for deploying AltaSigna?

AltaSigna works with any of the following supported operating systems.

32 bit



- Windows 2000
- Windows Server 2003
- Windows XP
- Windows Vista
- Windows Server 2008
- Windows Seven

64 bit

- Fedora Core 3 and above
- RHEL 4.0 and above
- Windows Seven



7) What are the hardware requirements for AltaSigna?

- 1GB RAM
- 40GB HDD
- NIC
- IE browser version 5.5 and above that supports 128 bit cipher strength

Note: Hardware configuration may have to be revised based on business needs.



8) How does AltaSigna Work?

AltaSigna helps you manage the complete lifecycle of documents from creation to delivery. The product has three distinct components that accomplish the task.

Document Generator – Preprocessing

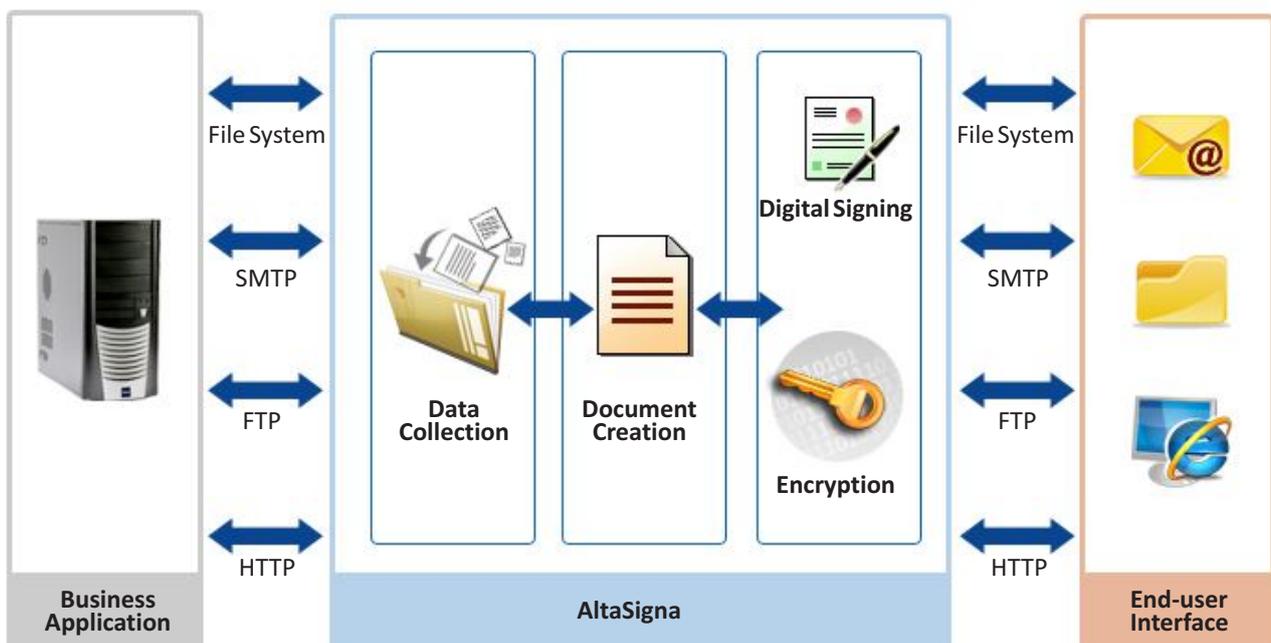
- AltaSigna collects the source file from the configured data source of the business application, at a pre-defined intervals
- Source data can be any file format that uses only ASCII characters HTML,XML,PRN,CSV,PDF,TEXT
- The document is parsed by the application using source parsing templates
- Documents are rendered into PDF/HTML layout through rendering templates
- PDF documents are encrypted using ARC4 algorithm

Document Signer – Signing

- Documents are signed with the configured private key in the application
- This component supports both parallel and cover signatures

Document Distributor – Dispatching

- The signed document is distributed to the intended recipients according to the preferred mode of distribution viz., File System, Mail System, FTP, HTTP





9) How long does it take to deploy AltaSigna?

We have successfully implemented AltaSigna in one working day!

10) Are there other variants of AltaSigna?

Odyssey has multiple digital signature solutions that can help your business transition seamlessly to a fully electronic office environment:

AltaSigna Desktop:



AltaSigna Desktop is a PKI enabled digital signature framework that allows signing and encryption of electronic documents within an organization.

AltaSigna Duo



AltaSigna Duo is a versatile digital signature solution for creating legally enforceable contracts.

All entities involved in the contract should have installed AltaSigna Duo. Duo enables customers to create contracts or agreements, digitally sign them and send them to their business partners.

On the other end, AltaSigna duo allows partners to read through the contracts, verify signatures, and digitally sign them for creating mutually signed agreements. Duo helps users to keep track of the contracts, store them, and retrieve them whenever required.

AltaSign Duo is ideal for Sales Contracts, Order Forms, Indents, Invoices Subject to Acceptance, Delivery challans, etc.

AltaSigna Forms:



AltaSigna form is a digital signature application for efficiently signing and managing electronic forms. The product has a server and client component to it. The client component enables users to digitally sign any electronic form. The server component manages bulk forms processing. It collects forms, verifies the signature, stripes and archives the same and sends the form to backend applications for further processing.

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AltaSigna forms is ideal for:

- Share transfer forms for Depositories
- Reports by field personnel
- Cheque book requests
- Third party fund transfer and similar requests
- Travel and other expense claims by employees
- Insurance and other proposal forms and claims
- Statutory returns like Tax return forms etc

AltaSigna Personal:



AltaSigna personal is a personal signing utility that allows you to digitally sign any document. Additionally, it enables you to affix a visible image of their handwritten signature to the document. AltaSigna brings authenticity and accountability to any document.

ODYSSEY TECHNOLOGIES LTD.

5th Floor, Dowlath Towers, 63, Taylors Road, Kilpauk, Chennai – 600 010, India.

Tel : +91 44 26450082, 26450083, 43084070, 43084080

e-mail: info@odysseytec.com



Odyssey Technologies Ltd